

TERMS AND CONDITIONS

Besmir Nurce P.F / 2 BG Group agrees to rent a vehicle to you on the basis of these General Rental Conditions, which are included in the information and conditions of the Rental Contract, which you have signed. By renting the aforementioned vehicle, you accept the terms of the Rental Agreement and undertake to act in accordance with them in every detail.

1. NATURE OF THE CONTRACT

The rights and obligations arising in this Contract are valid on your use of the vehicle and cannot be transferred to you. You are aware of the fact that the vehicle belongs to **Besmir Nurce P.F / 2 BG Group** and any attempt to transfer or rent it from anyone else is invalid. **Besmir Nurce P.F / 2 BG Group** allows you to use the vehicle only according to the terms and conditions of this Contract.

You must always have the Rental Agreement with you and show it to the police in case you are asked.

2. WHO CAN USE THE VEHICLE

The vehicle must only be used by you or any other person who has been authorized by **Besmir Nurce P.F / 2 BG Group** at the beginning of this rental and whose details are noted in the rental documents (as "authorized user"). You agree that you will not allow anyone (including yourself) to use the vehicle who:

- a. Does not meet the minimum requirements of **Besmir Nurce P.F / 2 BG Group** regarding age and having a valid driver's license at the time and place of rental, as well as any other minimum requirements necessary at the time and place of rental that may be made known to you before the start of the tenancy; OR
- b. Is extremely tired or under the influence of alcohol, drugs, medications or any other legal or illegal substance that incapacitates or impairs their consciousness or ability to react.
- c. If you allow a person not authorized by **Besmir Nurce P.F / 2 BG Group** at the beginning (or during) the rental to use the vehicle, then **Besmir Nurce P.F / 2 BG Group** reserves the right to fine you

PICKUP/DELIVERY AND RETURNS

- a. **Besmir Nurce P.F / 2 BG Group** delivers the vehicle to you in generally good physical and operating conditions, complete with all necessary documents, parts and accessories.
- b. You agree to return the vehicle to **Besmir Nurce P.F / 2 BG Group** in the same condition in which it was delivered to you at the beginning of the lease, taking into account normal wear and tear from use, with the same documents, parts and accessories, in the date, place and time specified in the rental documents.
- c. You and **Besmir Nurce P.F / 2 BG Group** will check the condition of the vehicle before the start of the rental and at the time of its termination. **Besmir Nurce P.F / 2 BG Group** will make available to you a document where all the defects accepted by you and the two parties are marked. You agree that you will be responsible to **Besmir Nurce P.F / 2 BG Group** in any situation for any loss or damage to the vehicle, its documents, its parts or its accessories during the period of your rental. **Besmir Nurce P.F / 2 BG Group**
- d. The vehicle must be returned to the designated place of **Besmir Nurce P.F / 2 BG Group** within the normal working hours of the said office of **Besmir Nurce P.F / 2 BG Group**. If you return the vehicle outside of these hours you must act in accordance with the instructions for actions outside of hours for that point of **Besmir Nurce P.F / 2 BG Group**, in which case you will remain fully responsible for any loss, theft or damage to the vehicle until the re-opening time of the said office. If you do not act according to these instructions you will be fully responsible for any loss, theft or damage to the vehicle as well as for extra payments related to time, for other optional services or for payments mentioned in the rental document, until the moment when employees of **Besmir Nurce P.F / 2 BG Group** to take possession of the vehicle.
- e. If **Besmir Nurce P.F / 2 BG Group** has agreed for you to return the vehicle to a location other than the rental location, or if **Besmir Nurce P.F / 2 BG Group** has agreed to take the vehicle elsewhere, you will be responsible for any loss, theft or damage to the vehicle until it is received by **Besmir Nurce P.F / 2 BG Group**.

- p. If you do not return the vehicle to the office or delivery location within the time specified in the contract ("Extra Time" as specified in the following sentence), you will be billed for one additional rental day, including any extra options provided in the contract at the relevant price, for every day or part of the day that the car is returned late. "Extra Time" is the additional time

allowed for returning the vehicle, noted in the rental contract over the 24-hour rental period, and if not provided for there, it is 60 minutes.

g. Yo c. Other obligations required by the authorities may be necessary, e.g. as a result of traffic in certain areas when **Besmir Nurce P.F / 2 BG Group** is obliged to pay for the traffic permit, of which you will cover your share according to the type of license or the time of use; such as the Young Drivers Tax (which will be applied if you or any of the other registered users are under 25 years old and with less than 5 years of driving experience), etc.

d. Also, in addition to the total stated in the Rental Agreement, your obligations may vary to include payments for: vehicle damage, loss of parts and documents, refueling, vehicle cleaning, traffic and parking fines, as well as an administrative fee that includes the preparation of documentation for the above payments.

e. The total payment can change even after the return of the vehicle (if **Besmir Nurce P.F / 2 BG Group** learns later that you have received fines, etc.).

6. REFUELING

a. The rented vehicle will be given to you full of fuel. If you return the vehicle with less fuel than you received, you must pay for the refueling as well as the refueling service from **Besmir Nurce P.F / 2 BG Group**. The payment that the customer will make is 2 Euros / Liter of deficiency.

b. However, if you have elected under the contract to prepay for a full tank, then you can return the vehicle at any fuel level (however you will not be given any credit for any fuel that may have been left in the vehicle). In this case, you simply need to pay for a full tank of fuel as stated in the Rental Agreement.

7. PROPERTY LIABILITY

Besmir Nurce P.F / 2 BG Group can NOT be held responsible for any type of loss or theft of the private property of the lessee or passenger during the rental period, as well as after returning the vehicle to **Besmir Nurce P.F / 2 BG Group**. This property is entirely your responsibility.

8. VEHICLE INSURANCE

a. **Besmir Nurce P.F / 2 BG Group** (like every vehicle owner in Albania) is obliged to insure vehicles before renting. This insurance is included in the vehicle rental together with the comprehensive insurance.

b. You agree to reimburse **Besmir Nurce P.F / 2 BG Group** upon request from the comprehensive insurance, if **Besmir Nurce P.F / 2 BG Group** is obliged to pay the insurance company to compensate a third party that you have caused an accident, if this party third is physically injured or dies as a result of your reckless driving or if you breach any clause of paragraph 2 or 5 of these Terms and Conditions.

9. ACCIDENTS, THEFT, AND VANDALISM

a. You must immediately contact the Police (tel.: 129 within Albania) and **Besmir Nurce P.F / 2 BG Group (+355696838939 or on Instagram perfect_car_rental_tirana or Facebook Perfect Car Rental or email: 2bggroup22@gmail.com** in case of accident, loss, damage or vehicle theft.

b. In the event of an accident with a third party, you do not have to admit fault, exonerate the third party, or give them money to settle the case. In this case, you should immediately contact the Police and **Besmir Nurce P.F / 2 BG Group**, and get the information of the third party and any eyewitnesses.

c. In the event of an accident, you must complete an Accident Report as soon as you return the vehicle to **Besmir Nurce P.F / 2 BG Group**. In case of vehicle theft, you must return the vehicle keys to **Besmir Nurce P.F / 2 BG Group** and complete a Theft Report. If you do not comply with the clauses of this paragraph 11, you will be fully responsible for any accident or theft of the vehicle.

d. You agree to fully cooperate with **Besmir Nurce P.F / 2 BG Group** and **Besmir Nurce P.F / 2 BG Group's** vehicle insurers in any investigation or legal proceedings opened as a result of damage, loss or theft of the vehicle you have rented.

10. LIMITATIONS OF LIABILITY

- a. Pursuant to paragraph 12(b), **Besmir Nurce P.F / 2 BG Group** cannot be liable to you or to any third party for loss and damage as a result of the rental of the vehicle, unless such loss and damage occurs due to of an action or omission of **Besmir Nurce P.F / 2 BG Group** cannot be responsible for any kind of indirect or unforeseen loss or damage.
- b. Nothing in paragraph 12(a) can exclude or limit the liability of **Besmir Nurce P.F / 2 BG Group** for physical injuries or death as a result of an action or omission of **Besmir Nurce P.F / 2 BG Group** or any other type of liability provided by law.

11. PARKING AND VIOLATIONS

- a. You as a tenant are fully responsible for paying traffic fines, parking duties, as well as other fines or lockout and unlocking charges.u agree

12. YOUR INFORMATION

- a. By signing this Rental Agreement, you declare that you are not against the electronic storage and use of your information by **Besmir Nurce P.F / 2 BG Group** for legitimate statistical reasons, credit control, as well as for the protection of assets and activities of **Besmir Nurce P.F / 2 BG Group** . In case you break the rules provided in this document, **Besmir Nurce P.F / 2 BG Group** reserves the right to, if necessary, make your information available to any third party in order to realize our compensation according to the complaint or to prevent any type of possible damage.
- b. You understand and agree that your use of the CDP (Corporate Discount Program) number associated with a company or organization obliges **Besmir Nurce P.F / 2 BG Group** to provide your information to that company or organization.

13. SALVATORY CLAUSE

In the event that any of the provisions of this contract turns out to be or becomes completely or partially invalid, illegal or unenforceable due to the laws in force, the parties agree that this will not affect the validity of the contract or its parts which do not contradict the law.

14. GOVERNING LAW

Besmir Nurce P.F / 2 BG Group aims to resolve any kind of problem or dispute in a friendly manner. In the event that such a solution is impossible, the parties agree that the disputes will be resolved according to the Albanian laws in force by the competent Albanian Court.

15. Acceptance

By signing the agreement on the first page, you agree to all of the above conditions as well as:

- a. To cover all costs resulting from the loss or damage on your part during the rental period, of the vehicle's documentation as well as all the missing income caused by the non-operation of the vehicle during the absence of regular documents.
- b. Notify **Besmir Nurce P.F / 2 BG Group** of any fines issued by the police for the vehicle during the period that you had it for rent, including those that you may have paid.
- c. To cover the costs of any fines issued by the police for the vehicle during the period you have rented it.
- d. Inform **Besmir Nurce P.F / 2 BG Group** about any incident that occurred during the period you had the vehicle for rent, including cases where the incident had no consequences. that **Besmir Nurce P.F / 2 BG Group** has the right to charge you a reasonable

Name Surname _____

CLIENT'S FIRM _____